

Printability Service Agreement Checklist

We are pleased to enclose your service agreement for you to review and sign.

Please check to make sure that we have correctly entered all your details in **box 1** and that you are happy with the service level details in **box 2**.

If any of the details are incorrect then please contact us before signing the agreement.

Please carefully read the Terms & Conditions on **pages three and four**.

Once you are satisfied with your service agreement and accept the Terms & Conditions then please action the checklist below and return it to us by post. (Unfortunately we cannot accept emailed or faxed copies).

Have you:



1.	Signed and dated box 5 . (Please print your name and job title)	
2.	Initialed and dated in the space provided on each of the four pages of the agreement.	
3.	Completed, signed and dated the Direct Debit Instruction .	
4.	Enclosed all pages of the service agreement and the Direct Debit Instruction	



INVESTOR IN PEOPLE

Registered in England
2440348
Registered Office as above.

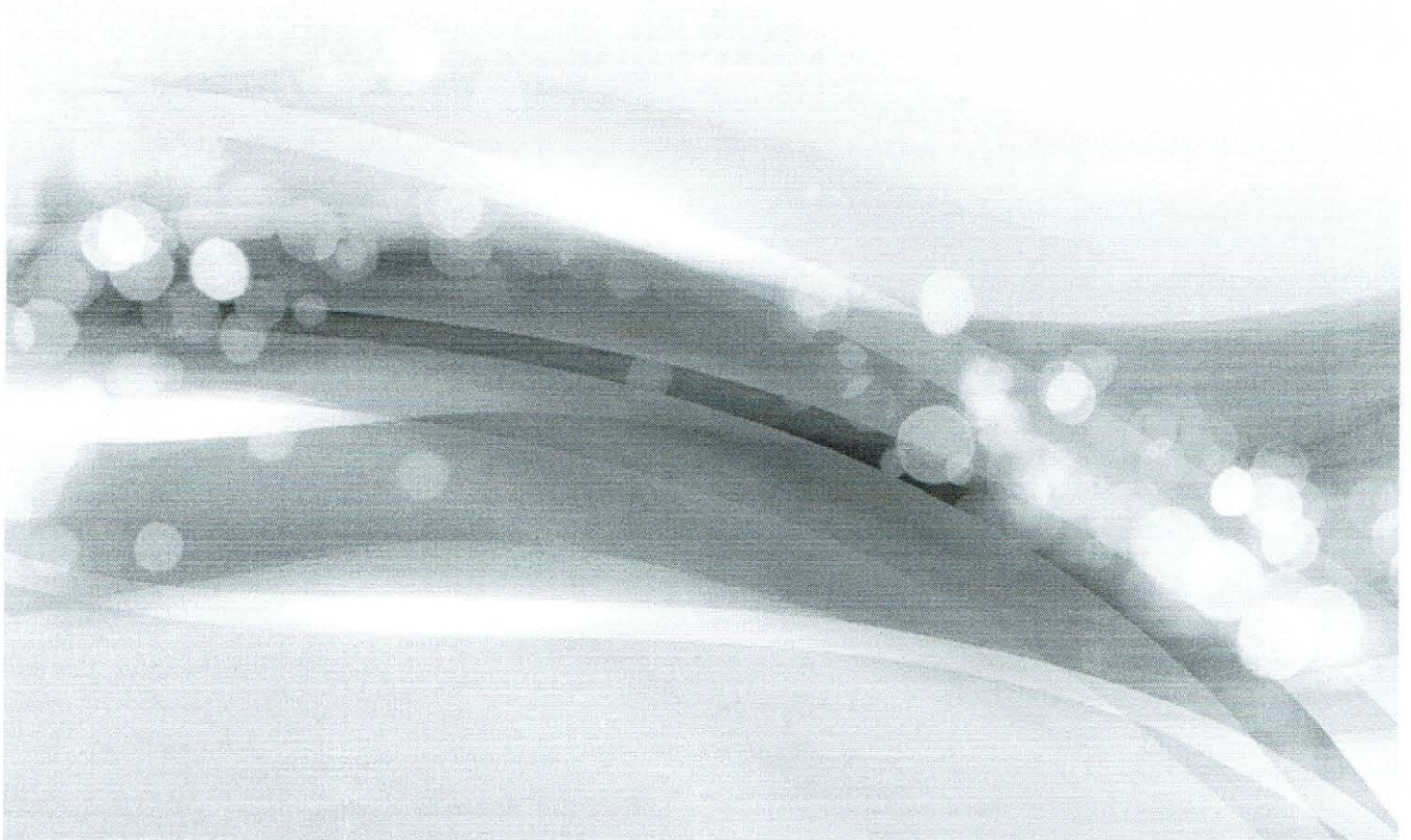
Printware

The Danwood Group

THE PRINTABILITY SPECIALISTS

HARDWARE • CONSUMABLES • SERVICE

Printability Service Agreement



Printability Service Agreement

Company ("We")

Printware Limited, Shore House, North Harbour Business Park, Compass Road, Portsmouth, Hants P06 4PR
Tel: 0333 566 8123 Fax: 02392 623 350 www.printware.co.uk

1. Customer Name: Tisbury Parish Council	("You")
Address:	Contact: Sandra Harry
Tisbury Parish Council	Phone: 01747 260088
High Street	Email: tisburypc@gmail.com
Tisbury	
Wiltshire	VAT No: N/A
Postcode: SP3 6LD	Company Registration No: N/A

2. Service & Preventative Maintenance:					
Billing	Monthly X	Quarterly	Annually		
Manufacturer: EPSON		Model: WF-R8590D3TWF			
Description: A3 colour multifunction		Part Code: C11CE25401BZ			
		Valet Period: Annually / Every		N/A	Pages
		Number of machines maintained under this contract: 1			
Minimum Service Periods	12 months	24 months	36 months	48 months	60 months X
Toner Inclusive <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Full Colour		Black and White		
Basic charge per machine payable per period (M,Q,A) in advance	£30.00		£4.50		
Pages / prints included in this charge	1000		1500		
Charge for each further page – invoiced in arrears	£0.0300		£0.0030		
Installation required:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	End user training required:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Target service response level: Next Business Day			Service provider: EPSON UK		

3. Print Profile: N/A			
Coverage:	Cyan:	Magenta:	Other information:
	Yellow:	Black:	
Volume per month:			
Schedule of Supplies			
Based on the print profile above, Printware will provide the following supplies, included within the fixed price:			
<hr/> <hr/> <hr/>			
Supplies needed in addition to this will be provided at Printware's current advertised price at the time they are ordered.			

4. Commencement date: Once delivered and installed			
Other items:			
<hr/> <hr/>			
Payment options:	<input checked="" type="checkbox"/> Direct Debit	<input type="checkbox"/> Invoice	<input type="checkbox"/> Additional charge on hardware lease (with periodic adjustment)

5. Signatures (Please do not sign unless you have read and accept terms overleaf)					
Signed on behalf of the customer			Signed on behalf of Printware Limited		
Signature <i>Sandra Harry</i>			Signature		
Title	First name	Last name	Title	First name	Last name
	SANDRA	HARRY			
Job Title <i>PARISH CLERK and RESPONSIBLE FINANCE OFFICER</i>		Date	Job Title		Date
		21.03.2017			
Customer Order Number:			Salesperson: Marcus Beadon		

For office use only

Contract Reference	Authorising Director	Serial Numbers(s)	Install Date
SL454968			

Frankley Lather
21st March 2017

Printware



Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the form and send it to Printware Limited, Shore House, Compass Road, Portsmouth, Hants PO6 4PR

Direct Debit

Name(s) of account holders(s)

TISBURY PARISH COUNCIL

Bank account number

6 5 3 6 2 1 5 2

Branch sort code

0 8 - 9 2 - 9 9

Name and full postal address of your Bank or Building Society

To the Manager of Co-operative Bank or Building Society
Address P.O. Box 250

DELF HOUSE, SOUTHWAY
SKELMERSDALE

Postcode WN8 6WT

Reference (Office use only)

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Service User Number

6	5	8	2	0	1
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Instruction to your Bank and Building Society

Please pay Printware Limited Direct Debits for the amount detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Printware Limited and if so details will be passed on electronically to my Bank/Building Society.

Signature(s)

Date 21.03.2017

3. Banks and Building Societies may not accept Direct Debit instructions for some types of card.

The Direct Debit Guarantee



- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank and Building Society.
- If the amounts to be paid or the payment date change, Printware Limited will notify you 14 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Printware Limited or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.

This guarantee should be detached and a copy retained by the payer

Printability service and supplies agreement terms and conditions

1. COMMENCEMENT AND TERM OF MAINTENANCE SERVICES

- 1.1 This document or any attached Schedule contains the entire Agreement and understanding between the User and Printware and it shall not be varied by any oral agreement or representations unless they are in writing and signed by one of Printware's Service Directors.
- 1.2 This Agreement becomes binding as soon as the User and one of Printware's Service Directors have signed it.

2. PRINTWARE'S OBLIGATIONS

- 2.1 During this agreement Printware will:
 - 2.1.1 carry out routine service and maintenance of the Equipment during Normal Working Hours;
 - 2.1.2 where the Equipment is under Warranty, make good by repair or exchange (at Printware's sole option) the Equipment (excluding, where relevant, the RIP) or any mechanical part within the Equipment which in Printware's reasonable opinion has proved defective during the Warranty period with the exception of parts which require replacement due to fair wear and tear; for the avoidance of doubt there is no warranty for the RIP;
 - 2.1.3 provide the user with Printware's automated service management software.

3. THE USER'S OBLIGATIONS

- 3.1 During this Agreement the User will:
 - 3.1.1 make payments in full and on time in accordance with clause 4;
 - 3.1.2 allow the installation of Printware's automated service management software on the User's network;
 - 3.1.3 in the absence of software referred to in clause 3.2, where the User does not provide current meter reading for any equipment when Printware asks for them, Printware is entitled to charge the User for prints calculated on the basis of Printware's estimate. In the event that Printware estimates the User's meter readings, Printware reserves the right to charge an administration charge in accordance with clause 4.1.1.2. Printware will correct and under-estimate or over-estimate when it next invoices the User after the User has supplied an actual meter reading;
 - 3.1.4 in the event that there is a charge for a Volume of Prints shown within this Agreement then the User will pay this charge monthly or quarterly (as agreed) in advance the first payment to be made on Commencement and on each anniversary thereafter. The charges for the Volume of Prints is payable irrespective of whether the User has utilised the Equipment or the Services;
 - 3.1.5 allow Printware (or their preferred service agent) access to inspect the Equipment whenever Printware wishes to Printware will always give the User reasonable notice of such an inspection;
 - 3.1.6 ensure that all equipment is accessible, remains clean and is used in accordance with the operator handbook and any manufacturer's recommendations;
 - 3.1.7 immediately notify Printware of any faults or need for Service, and consent to Printware removing any equipment for repairs if Printware (or their preferred service agent) advises that this is necessary;
 - 3.1.8 comply with any software licences provided with Equipment;
 - 3.1.9 maintain a schedule detailing the location of each item of Equipment, and ask Printware for written consent (which will not be reasonably withheld) to relocate the Equipment from the Installation Address to other premises. Printware (or their preferred service agent) will relocate the Equipment for the User and charge the User an agreed sum;
 - 3.1.10 continue to comply with the User's obligations (including the User's obligation to make payments) even if the Equipment is lost, damaged or stolen;
 - 3.1.11 allow Printware (or their preferred service agent) access to any premises (whether they are the User's premises or not) where Consumables are stored if Printware needs to recover them under clause 5.5;
 - 3.1.12 for Connected Equipment, if any adjustments are required to be made to the User's network or PCs, ensure a suitably qualified and authorised IT representative is in attendance with Printware's engineer. Printware (or their preferred service agent) will not be liable to any loss, damage, cost or expense of any kind resulting from work carried out by Printware's engineers on the User's network or PCs;
 - 3.1.13 appoint one member of the User's staff to be the User's Principal Operator and Printware will train that person in the use of the Equipment. If the User requests a service visit, the Principal Operator may initially be contacted via telephone by Printware's personnel and asked to carry out instructions or routines in an attempt to determine the cause or rectify the fault;
 - 3.1.14 ensure the paper and media stock used in the machine are within the manufacturer's specification and are of suitable quality to ensure the reliability of the Equipment. Work carried out by Printware caused by the use of out of specification or inferior paper or media stock will be charged at Printware's Standard Rates;
 - 3.1.15 not to use Consumables supplied by Printware under the terms of this Agreement on equipment not supported by Printware.

4. PAYMENTS

- 4.1 Printware will invoice the User for the following at such frequency at Printware's discretion, or as detailed overleaf:
 - 4.1.1 the Charges;
 - 4.1.2 parts (where there is no Warranty in force or the Warranty has expired);
 - 4.1.3 postage and packaging for deliveries;
 - 4.1.4 where there is a Connected RIP on a colour machine or plan printer, a separate charge is specified front of this agreement. This charge is instead of the charge detailed in clause 4.2.1. If there is no RIP Contract in force, maintenance of the RIP will not be covered under any other terms of this Agreement and any labour charges or replacement parts required to repair the RIP will be chargeable at Printware's Standard Rates from the date of installation;
 - 4.1.5 toner unless specified as "toner inclusive" on the front of this agreement or in the attached schedule where applicable;
 - 4.1.6 Consumables (excluding toner) where such Consumables are replaced before they require replacement based upon the manufacturer's recommended expected life;
 - 4.1.7 excess usage of toner where equipment is specified as being "toner inclusive". Where this agreement is "toner inclusive" the Cost Per Print includes the supply of toner necessary to produce prints on the Equipment to yield an overall average image coverage of 5% (five percent) on black prints and 20% (twenty percent) on colour prints. Printware will charge the User for toner used in excess of this amount;
 - 4.1.8 work required by the User due to events outside of Printware's control, a non-exhaustive list of which included accident, disaster or burglary; work required outside of Normal Working Hours; work required due to faults or damage to the Equipment caused by misuse or negligence or anything other than fair wear and tear; work required due to damage of the Equipment, its external panels or fittings;
 - 4.1.9 work required when a problem is due to errors caused by software not supplied by Printware or when service is required due to changes or upgrades to the network operating system, application software, or as a result of any other errors, viruses or similar events at £150 (one hundred and fifty pounds) per hour;

- 4.1.10 service when it is required directly or indirectly due to any movement or relocation of the Equipment other than by Printware's employees;
- 4.1.11 a minimum service charge of £75 (seventy five pounds) per quarter where the use of each piece of Equipment yields income of less than £75 (seventy five pounds) or at Printware's option. If Printware reasonably forms the opinion that the Services can no longer be provided economically by Printware, it reserves the right to terminate this Agreement with immediate effect by providing the User with written notice;
- 4.1.12 an administration charge for each item of Equipment of £25 (twenty five pounds) where Printware provides an estimated meter reading in the event that the User does not provide a meter reading to Printware;
- 4.1.13 collection of each item of Equipment at the end of the lease or rental at a cost of up to £350 (three hundred and fifty pounds) per item unless Printware is supplying replacement Equipment; all print out materials a non-exhaustive list of which includes staples, ink, masters, paper, card, transparencies and labels.
- 4.1.14

4.2 ADDED VALUE CHARGEABLE SERVICES

- 4.2.1 Unless the User advises Printware otherwise, Printware will invoice the User for each item of Equipment,
 - 4.2.1.1 where the Equipment is network Connected, an IT Support Charge will be charged per quarter after 6 (six) months to provide support or printer drivers, scan to email, network folders and fax;
 - 4.2.1.2 £45 (forty five pounds) for colour machines capable of producing less than 31 Prints per minute and mono machines capable of producing less than 45 Prints per minute; or
 - 4.2.1.3 £90 (ninety pounds) for colour machines capable of producing 31 or more Prints per minute and mono machines capable of producing 45 or more Prints per minute; and
 - 4.2.1.4 If support which is not due to the failure of the Equipment will be provided on a time and material basis at Printware's Standard Rates.
 - 4.2.1.4 Scanning charged in advance annually at £75 (seventy five pounds) per device to include unlimited mono and colour scans, subject to fair usage principle.
- 4.2.2 for repairs or maintenance to any other equipment linked to the Equipment, at the rate of £150 (one hundred and fifty pounds) per hour; and
- 4.2.3 upon collection of each item of Equipment for the deletion of the User's data from the hard disk drive within the Equipment at Printware's Standard Rates where such rates shall depend upon the method of deletion.
- 4.3 The User must pay Printware within 30 (thirty) days of the date of Printware's invoices. If the User does not pay Printware on time, Printware will exercise its statutory right to claim interest and compensation for debt recovery in accordance with the Late Payment of Commercial Debts (Interest) Act 1998 as amended and shall be entitled to cease to perform Printware's obligations under this agreement without prejudice to its existing rights.
- 4.4 Where the Cost Per Print includes consumables items the cost is based on Printware supplying Printware's preferred consumable items. Printware will, at the User's request, supply alternative consumable items although Printware may increase the User's Cost Per Print accordingly. If toner is not included within this Agreement, the User will purchase its toner from Printware. If the User does not purchase the toner from Printware and this causes damage to the Equipment or consumables and parts contained within, Printware will charge the User to rectify such damage.
- 4.5 Any time after the first 12 (twelve) months of this Agreement and after that at not less than yearly intervals, Printware reserves the right to increase the Cost Per Print and other Charges to reflect its reasonable increased costs (a non-exhaustive list of which includes currency exchange rate fluctuations, fuel cost increases and increases in the cost of Printware's raw materials). All charges will be notified to the User in writing giving 90 days' notice.
- 4.6 The Cost Per Print is based on a single sided A4 print. Printware will charge the User multiples of single sided Prints according to the size of the print; for example, a single sided A3 print shall be charged as 2 (two) prints.
- 4.7 Value Added Tax is chargeable in addition to the charges set out on the front of this Agreement or the charges detailed within this Agreement.
- 4.8 If the User does not make arrangements to pay by BACS or Direct Debit, all prices quoted including the Cost Per Print, Standard Rates and other charges for the provision of the Services will be increased by 5% (five percent) to cover Printware's additional administration.
- 4.9 Where this Agreement is partly inclusive as specified on the front of this Agreement, this will be for parts needing replacement due to fair wear and tear and for the period specified only. Thereafter, parts will be charged at Printware's Standard Rates.
- 4.10 Consumable items for use in the Equipment maintained after the Initial Term will be charged at Printware's Standard Rates.

5. TERMINATION AND SUSPENSION

- 5.1 This Agreement can be terminated by the User or Printware upon expiry of the Initial Term or on any subsequent anniversary of that date if 90 (ninety) day's prior notice in writing is given.
- 5.2 Printware may terminate this Agreement at any time and recover all sums due from the User prior to termination and the sums due in accordance with clause 6 if the User:
 - 5.2.1 does not make payments on time or does not carry out the User's obligations under this Agreement; or
 - 5.2.2 is unable to pay its debts, becomes bankrupt, insolvent or has a receiver or administrative receiver appointed over any of its assets; or
 - 5.2.3 has maintenance, repairs or Consumables carried out, on or supplied in connection with the Equipment by anyone not authorised by Printware.
- 5.3 If the User fails to pay payments due to Printware, whether under this Agreement or any other Agreement between the User and Printware, then Printware shall no longer have to carry out any of its obligations under this Agreement or any other Agreement between the User and Printware until the User has paid Printware the outstanding sums in full.
- 5.4 If the User consistently exceeds the manufacturer's recommended monthly volumes for the Equipment, Printware may at its option either give the User notice to terminate this Agreement or increase the Cost Per Print payable by the User to a sum which Printware reasonably considers reflects the User's actual use of the Equipment and Printware's extra cost in maintaining the Equipment.
- 5.5 Unpaid for or unused consumables remain Printware's property. The User must keep them in a safe place and available for Printware to collect at all times. All unused Consumables must be returned to Printware when this Agreement ends. For the avoidance of doubt this includes unused Consumables contained within the Equipment.
- 5.6 The User may not withhold payment of any invoice or other amount due to Printware even if the User alleges it has a claim against Printware or a right of set off.

6. CONSEQUENCES OF TERMINATION

- 6.1 If the User or Printware terminates this Agreement other than in accordance with clause 5.1, the User will pay Printware agreed compensation calculated as follows:
 - 6.1.1 where the number of prints used over the period since Commencement does not exceed the amount of prints included within the quarterly charges, compensation will be the quarterly charges current at the time of termination multiplied by the number of quarters remaining under the Initial Term, or any extension thereof, less a 35% (thirty five percent) discount; where the number of prints used over the period since Commencement exceeds the amount of prints included within the quarterly charges, compensation will be the actual average number of prints used per quarter multiplied by the current Cost Per Print then multiplied by the number of quarters remaining under the Initial Term, or any extension thereof, less a 35% (thirty five percent) discount;
 - 6.1.3 if no quarterly charge is applicable, compensation will be the average number of prints used per quarter since Commencement multiplied by the number of quarters remaining under the Initial Term, or any extension thereof, less a 35% (thirty five percent) discount;
 - 6.1.4 where the Equipment is Connected and the User has paid for IT support, further compensation will be payable equal to 50% (fifty percent) of the IT support Charge or RIP Contract charge multiplied by the number of quarters remaining under the Initial Term, or any extension thereof, in addition to the amount payable under clauses 6.1.1, 6.1.2 or 6.1.3;
 - 6.1.5 The User agrees that 65% (sixty five percent) of the costs is a full and accurate assessment of Printware's loss as it represents the gross sum the User would otherwise pay to Printware less 30% (thirty percent) which represents Printware's reduced operating costs and less a further 5% (five percent) being a discount to the User because Printware will receive payment sooner than it would have done if the Agreement had not been terminated.

7. JOINT AND SEVERAL LIABILITY

Where the User consists of 2 (two) or more parties the User's liability under this Agreement will be joint and several (which means that all parties will be fully liable to make payments and comply with any other obligations under this Agreement).

8. EXCLUSION OF LIABILITY AND THE USER'S INDEMNITY TO PRINTWARE

- 8.1 Printware sets out Printware's entire financial liability to the User in respect of a breach of this Agreement and any representation, statement or tortious act or omission including negligence arising under or in connection with this Agreement.
- 8.2 Nothing in this Agreement excludes or limits Printware's liability for death or personal injury caused by Printware's negligence or the negligence of its employees or for fraudulent misrepresentation.
- 8.3 Printware is not liable for any loss or expense including loss of profit resulting from delay in providing and Services relating to the Equipment, print output materials or Consumables.
- 8.4 Printware is not liable to the User for any indirect or consequential loss or damage (whether for loss of profit, loss of business, depletion of goodwill or otherwise), costs, expenses or other claims for consequential compensation whatsoever which arise out of or in connection with this Agreement.
- 8.5 In all other cases not falling within clauses 8.2, 8.3 and 8.4, Printware's total liability (whether in contract tort, negligence or otherwise) under this Agreement will not exceed the amount paid by the User in respect of the Services in the preceding 60 (sixty) months, providing that such amount shall not exceed the sums recoverable under any relevant policies of insurance which Printware may have in force at the time the claim arises.
- 8.6 Printware does not accept responsibility for claims for damages by third party hardware or software suppliers in respect to infringements by the User of any software agreement associated with the hardware or software provided under this Agreement. If such claims are made against Printware, the User agrees to indemnify Printware in full respect of any such claim.

9. USE OF PERSONAL DATA

- 9.1 The User agrees that:
 - 9.1.1 Printware may hold and process, on computer or otherwise, personal information that Printware has obtained about the User in connection with this Agreement;
 - 9.1.2 Printware may transfer information about the User to third parties including Printware's financiers in order for them to provide their services to Printware and to help them;
 - 9.1.3 obtain credit reference insurance;
 - 9.1.4 undertake credit control;
 - 9.1.5 undertake assessment and analysis (including credit reference agency searches);
 - 9.1.6 secure debts; and
 - 9.1.7 protect their interests;
- 9.2 Printware's financiers may transfer information about the User or the User's indebtedness to third parties for the purposes set out in clause 9.2 above;
- 9.3 Printware will inform the User if any significant decisions are made solely using an automated decision making process such as credit scoring and the User may request that the decision is reviewed;
- 9.4 The User may request details of any financiers to whom Printware has transferred information about the User and Printware will supply contact details of any credit reference agencies used by them or third parties to whom the information is transferred;
- 9.5 Printware may use the information about the User to send marketing material about goods and services that Printware may offer and these offered by third parties which Printware believe may be of interest to the User. If the User does not wish to receive such information please write to Printware at Shore House, Compass Road, Portsmouth PO6 4PR;

10. FORCE MAJEURE

Neither party will be liable for any delay in performing or failure to perform its obligations (other than a payment obligation) under this Agreement due to any cause outside its reasonable control. Such delay or failure will not constitute a breach of contract and the time for performance of the affected obligation will be extended by such a period as is reasonable.

11. GENERAL

- 11.1 Notices under this Agreement must be in writing and sent by first class post or delivered personally to the recipient at the address specified within this Agreement (or to any other address as notified in writing to the other party from time to time in accordance with this clause 11.1.1. A notice sent by post will be deemed to have been received 2 (two) days after posting and a notice delivered personally at the time of delivery.
- 11.2 The User is not entitled to assign this Agreement or any part of it without the prior written consent of Printware. Printware may assign this agreement if it wishes.
- 11.3 This Agreement and the documents referred to in it constitute the entire agreement and understanding of the parties in relation to the subject matter of this Agreement and supercedes any prior representation, understanding or arrangement given or made by the parties, whether orally

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or in writing, provided that nothing in this clause shall exclude liability for fraudulent misrepresentation.

11.4 If any provision of this Agreement (or part of a provision) shall be found by any court or administrative body of competent jurisdiction to be invalid or unenforceable such invalidity or unenforceability shall not affect the other provisions of this Agreement, which shall remain in full force and effect. If any invalid, unenforceable or illegal provision would be valid, enforceable or legal if some part of it were deleted, the provision shall apply to whatever modification is necessary to give effect to the commercial intention of the parties.

11.5 Failures or delay by Printware in enforcing or partially enforcing any provision of this Agreement shall not be constituted as a waiver of any of its rights under this Agreement.

11.6 This Agreement is covered by English law and the parties hereby submit to the exclusive jurisdiction of the English courts.

12. DEFINITIONS

"Printware" means Printware Limited or subsidiary thereof;

"User" means the customer named on the front of this Agreement;

"Charges" means the charges payable by the User set out within the terms of this Agreement;

"Commencement" means the date on which the Equipment is delivered or, in the case of Equipment already in the Users possession, the date this agreement is signed by both parties;

"Connected" refers to the Equipment which is linked to a PC, network, or telephone line;

"Consumables" means toner, drums and developer supplied by Printware to the User;

"Toner" means toner, inks, gels and ribbons;

"Cost Per Print", "Installation Address" and "Installation Date" are all described within this Agreement;

"Equipment" means the equipment listed on the front of this Agreement;

"Initial Term" means a period of 36 (thirty six) months from Commencement of this Agreement or any other term stated within a Rental Agreement the User also enters into;

"IT Support Charge" means the charge referred to in Clause 4.2.1;

"Normal Working Hours" means 8:30am to 5:30pm, Monday to Friday but excluding bank and public holidays;

"Part" or "Parts" means any material item other than consumables or print output materials;

"Print" or "Prints" means any print, copy or fax performed by the User using the Equipment and shall have this meaning when used in any other definition;

"Rental Agreement" means any leasing or financing agreement in respect of the Equipment which the User separately enters into through Printware;

"RIP Contract" means an agreement for the support of a RIP interface;

"Scan" means a scan of a document which does not result in a printed page;

"Services" means the Services to be provided by Printware as detailed in clause 2;

"Standard Rates" means Printware's standard hourly rate or parts / consumable prices applicable at the time for the services, parts or consumables required;

"Warranty" means a warranty provided by Printware under a Printware sale agreement;

12.1 If the User or Printware terminates this Agreement other than in accordance with clause 12.2, this Agreement shall take effect as a separate contract for each item.

Printware Limited
Shore House
North Harbour Business Park
Compass Road
Portsmouth
Hampshire
PO16 4PB

Tel: 0239 566 8123

Registered in England No 2448348
V012 25/01/16

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